

# *Alliance for Consumer Protection, Beaver County*

*" ACP → Your Consumer Key"*

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**DISCLAIMER** - THIS IS THE RESULT OF ONE CASE/ SITUATION. ACP ENCOURAGES YOU AS A CONSUMER TO MAKE YOUR OWN DECISIONS. We also, encourage you to further research companies prior to doing business with them.

**Date complaint was opened:** August 26, 2013

**Date complete was closed:** January 30, 2014

**Company complaint is against:**

House Renovations  
Owner – Brian Hubert  
2103 12th Avenue  
Beaver Falls, PA 15010  
724-417-5104

**Summary of complaint:**

Homeowner had contracted to have a new enclosed front porch added to her house in MARCH 2013. Homeowner paid for the work in full. Work was not completed. Incorrect materials were used and porch and steps are unsafe to use. Homeowner made several calls to Owner Brian Hubert and has not received a return call. Home owner would like to have the work done properly or refunded.

**Resolution:**

ACP contacted Brian Hubert, owner, to discuss the contract and current state of the property's porch.

Brian Hubert stated that the homeowner authorized changes to work but he did not have any documents to show the changes. He also stated that there was no more money to continue work on the project.

ACP advised House Renovations to return the entire amount paid for the contract to the homeowner. House Renovations did not return the moneys and would no longer return ACP calls.

ACP filed a complaint with the PA Attorney General's Consumer Protection Office.

**ACP Recommends:**

Hiring a Contractor

*Member, Beaver County Chamber of Commerce*

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